

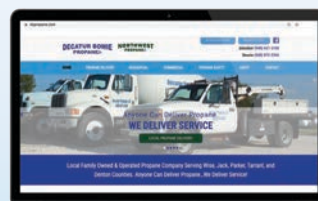
The True Value of Full Service [Full-Service vs. Discounter: See the Difference](#)

Delivering propane to our community is one of the many things we do at Decatur Bowie Propane to offer complete home comfort services. Don't be fooled by slightly lower prices offered by discount, delivery-only providers, as this is a major trade-off for reliability, safety, and comfort. Besides, Decatur Bowie Propane has been family-owned-and-operated in North Texas since 1946. No discounter can beat that amount of homegrown experience.

	Decatur Bowie Propane	Discounter
Propane Delivery	✓	✓
24/7 Emergency Service	✓	✗
Certified Service Technicians	✓	✗
Automatic Propane Delivery	✓	✗
Propane Tank Installations	✓	✗
Unmatched Customer Service	✓	✗
Home Builder & Commercial Services	✓	✗

Our website allows you to manage your account online 24/7! Online bill pay is coming soon, giving you the freedom to access to your account from your smartphone, computer, or tablet whenever you want. Interested in online bill pay and account access? Let us know and we'll get your name on the list for **free enrollment!**

dbpropane.com



To Our Valued Customers,

Welcome to the inaugural edition of the Decatur Bowie Propane Gaszette! You're likely familiar with us but don't quite recognize our name. That's because Decatur Bowie Propane started late last year when Decatur Propane, Bowie Butane, and Northwest Propane all teamed up to expand our propane service offerings, secure a more reliable propane supply, and double the amount of propane delivery trucks in the area. Each company has serviced North Texans' propane needs for decades, so when the opportunity to work together presented itself we were all excited about what it could mean for us and our customers. Working together means we can be more efficient with propane deliveries, offer new and modern propane service options never offered in the area before, and pool our resources to get you a fair propane price while providing exceptional customer service.

While you may have been familiar with Decatur Propane and Bowie Butane, Northwest is the newcomer to the area. Northwest Propane is a North Texas family-owned-and-operated company founded in Dallas, Texas by J.B. Wood back in 1946. Since then, Northwest has grown to be one of the top 50 propane providers in the U.S. with locations in Forney, Aubrey, and Carrollton, Texas. We highly value our customers, greatly appreciate your business, and want to make sure you receive the best possible propane program customized to fill your needs and exceed your expectations.

Decatur Bowie Propane still has many familiar faces you've worked with in the past. We remain a family-owned company whose employees are members of the communities we serve. Please don't hesitate to let us know what else we can do to customize and improve our services for you. After all, ***Anyone Can Deliver Propane...We Deliver Service!***



MEET THE TEAM

Here at Decatur Bowie Propane, we want to give our customers the best propane experience possible: and good customer service starts with good people. Reese, Taylor, CD, Doug & Jody are all experienced local propane experts that are here to help you! Need a propane delivery, new tank set, or your gas system checked out? Need to get a propane bottle filled? Whatever your propane needs entail, let our team show you how great customer service makes all the difference.



Enter
to Win

a **\$100** Visa Gift Card!

Share your experience as a Decatur Bowie Propane customer.

When you write a review about us on Google, you will be automatically entered to win a \$100 Visa gift card. Write your review by **11/30/19** to qualify. *One winner will be selected at random.*



Taking Care of Your Propane Equipment This Fall

It's time to start preparing for cooler temperatures here in Texas. Know that you can count on Decatur Bowie Propane for all of your installation and repair needs.

Propane Tank Installations & Propane System Consultation Services

We are the go-to experts for both above and underground propane tank installations in North Texas. Need to buy a new tank, want to lease a tank, adding a new propane appliance, or looking at building a new propane-powered home? If so, call us and schedule your free on-site evaluation with one of our installation pros.

Gear up for Winter with a Propane System Safety Check

Is Your Propane System Ready for Winter? You can trust our team to test your propane system's plumbing, check for tank leaks, and test fire your propane appliances to make sure everything is working well before winter sneaks up on us.

Call the office from Decatur at (940) 627-3188 and from near Bowie at (940) 872-2266.



Tired of Watching Your Propane Gauge? Leave It to Us!

The first day of fall is just around the corner, which means colder temperatures and stormy weather are on their way. Make sure you always have the fuel you need by signing up for our propane tank monitoring service. Decatur Bowie Propane uses advanced propane tank monitoring technology to automatically schedule your propane deliveries for you.

Sign up for propane tank monitoring to enjoy the convenience of automatic delivery and rest easy knowing that your fuel supply is in good hands.

Call (940) 627-3188 or (940) 872-2266 to enroll before winter!



How It Works

- **We connect your tank monitor to a cellular network**
- **Download our free app to check your propane usage and receive low-level and fill alerts**
- **Your tank monitor will alert Decatur Bowie Propane when your tank levels get low**
- **We automatically make a propane delivery**
- **You benefit from a tank-monitor discount and avoid the risk of run-outs**



Has Your Propane Tank Seen Better Days?

Enter the Ugliest Propane Tank Contest for your chance to win a \$100 Visa gift card!

Entering is easy:

1. Take a photo of your propane tank.
2. Go to the Decatur Bowie Propane Facebook page.
3. Upload your propane tank photo in a comment on the Ugliest Propane Tank Contest.
4. You must post your propane tank photo by 11/30/19 to enter.

One lucky winner will be selected at random to win a \$100 Visa gift card.

Entries open for the Ugliest Propane Tank Contest from 9/30/19 through 11/30/19. Entries must be submitted on the Decatur Bowie Propane Facebook page to qualify. Decatur Bowie Propane employees and family members of Decatur Bowie Propane employees cannot enter.



Follow us on Facebook to enter the contest!

Ask the Expert

Q: Why do I have to get a leak test when I run out of propane?

A: Your safety is our team's top priority. Along with keeping you safe, leak tests comply with state and federal law, insurance rules, and propane best practice.

When pressure changes in fuel lines due to an empty tank, the pipe-joint compound on your propane piping and fittings (designed to seal connections) can contract and cause a leak. Performing a leak test is essential to make sure your home or business stays safe and leak free.



Get a Propane Bottle Fill for Only \$9.99!

We fill propane bottles of all sizes at our office. You can stop by anytime during office hours to have yours filled.

The best part? On Fridays and Saturdays, you can have your gas grill cylinder refilled for **only \$9.99!**

Monday through Friday:
8:00 a.m. – 5:00 p.m.

Saturday:
9:00 a.m. – 1:00 p.m.

Need an after-hours propane delivery? Please call (940) 255-0930.

5 Ways Propane Can Improve Your Home



1. Propane-powered heaters provide significant cost savings compared to electric heating units.
2. Heat pumps can't keep up when the temps drop to the 40s. Heat pumps now can be equipped with emergency heat options that run on propane, providing instant heating at a fraction of the cost of electric emergency heat.
3. Water heaters are the second-biggest energy consumer in a home. Replacing an electric water heater with a propane on-demand tankless water heater can provide annual cost savings of 33% or more.
4. Propane-powered clothes dryers don't just save money: they can also cut drying times by 30% or more.
5. Propane-powered gas logs not only look great, but burn cleaner than wood, are better for the environment, and don't build up flammable creosote that needs to be cleaned out of your chimney.

Visit dbpropane.com to learn more or place your next propane order.

